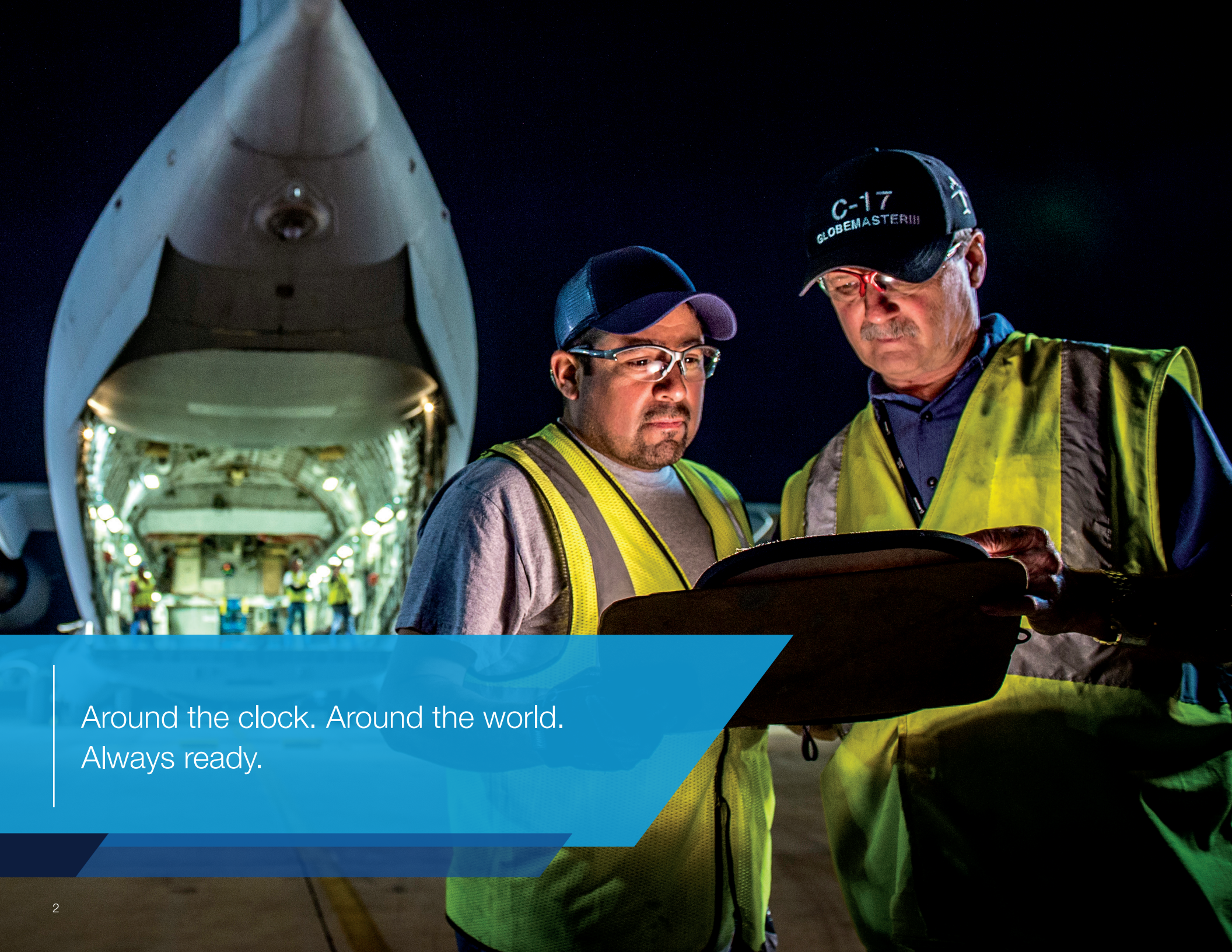




SERVICE STRENGTH AROUND THE GLOBE

Mission-focused solutions delivering readiness for the warfighter



Around the clock. Around the world.
Always ready.

Focused on customers' needs

Mission readiness

With more than a century of experience, Boeing has united its ability to bring innovative service solutions to commercial, defense and space customers to form Boeing Global Services.

We focus on:

- Engineering, modifications and maintenance
- Digital aviation and analytics
- Supply chain management
- Training support
- Professional services and facilities management

On-time, on-budget solutions

Boeing delivers agile, cost-competitive solutions, regardless of the original equipment manufacturer, so customers can reduce costs, drive efficiency, and optimize operations.

- Parts when you need them, where you need them
- Aircraft modifications – scheduled or rapid response – to support your mission
- Use of data analytics for optimized flight operations, reduced costs and increased warfighter readiness
- Turnkey training solutions, featuring advanced curriculum and simulation tools

Uniquely positioned to support government and commercial customers with world-class service.

Innovative, affordable solutions



The industry's source for customer-focused solutions that offer total life-cycle support with reduced cost of ownership.



Supply Chain Management

When readiness for increased combat capability is a top priority, Boeing's global parts supply network delivers.

- Access to billions of parts, using innovative logistics, inventory planning and operations
- Demand planning and forecasting
- Inventory optimization
- Performance and outcome-based customer support with contract flexibility
- Warehousing and distribution
- Obsolescence management solutions



Engineering, Modifications & Maintenance

Extending the life of aircraft so customers reduce their total cost of ownership is a cornerstone of the services and support Boeing provides each and every day.

The industry's most experienced engineering team integrates new, advanced technologies so customers get world-class service.

- Maintenance operations scheduling
- Avionics and mission systems upgrades
- Troubleshooting for mechanical issues
- Livery repainting
- Additive manufacturing



Training Solutions

Warfighter preparedness is the heart of Boeing's training capability and why we've been supporting generations of pilots and aircrews on new systems and legacy platforms.

From rotorcraft and fixed-wing aircraft to space vehicles, Boeing offers solutions that feature training analysis, training devices and comprehensive training centers – all focused on mission readiness.

- Adaptive learning
- Constant Resolution Visual Systems
- Integrated Live Virtual & Constructive training
- Computer-based and classroom training
- Advanced modeling and simulation



Digital Aviation & Analytics

Predicting what's next by using data and analysis is at the core of how Boeing is transforming the aerospace services industry. From optimized fleet maintenance and adaptive learning to inventory control using GOLDesp, customers get the right information – fast – with actionable insights.

- Real-time maintenance tracking tools
- Maintenance history analytics
- Fleet Health, powered by Boeing AnalytX

These tools and more are helping customers reduce costs and have better mission readiness.

Integrating services-focused knowledge

Total life-cycle support

Boeing Global Services brings faster customer response and operational agility with a streamlined infrastructure that leverages services best practices and innovation from Boeing's commercial and defense business units. No other aerospace company can offer:

- Worldwide supply chain efficiencies on OEM and non-OEM parts with 24/7 distribution centers
- Access to advanced research and development technologies that improve warfighter readiness
- Technical prowess from data scientists who are transforming the digital aviation ecosystem

When mission readiness is paramount, trust Boeing Global Services to keep warfighters in the fight.

Results-driven success

Integrating services-focused knowledge across the Boeing enterprise drives customer success:

- Avionics Integration: Customer realized cost savings of \$1.5 billion
- Global Distribution: Customer received \$20 billion in deferred expenditures
- Fuel Optimization: Customer added 5 percent cost savings to the bottom line
- Inventory Control: Customer saved \$100 million with reduced labor costs, fewer lost parts and quicker decision-making
- Mission Readiness: Customer has 90%+ platform availability rates



Knowledge transfer between **commercial** and **government portfolios** delivers unrivaled **world-class** services



Worldwide presence

Robust service capabilities

 **300+** locations

70+ countries 

 **40+** US states

 Headquartered in the Dallas, TX area

Approximately 20,000 employees 

 Government and commercial business areas

 Digital Aviation & Analytics	 Engineering, Modifications & Maintenance
 Training Solutions	 Supply Chain

Efficient performance

Faster customer response

Operational agility

Competitive cost structures



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